

Shalimar Villas

FAQs

What is the difference between staying in a private villa or in a hotel?

Staying in a private villa with staff is like staying in your own private hotel with tailor-made, customized service. You have your own private pool, and in a villa, there are no add-on bills with extra charges, as groceries are made at shopping prices. You will enjoy the maximum comfort and privacy and at the end of your stay, you will notice that staying in a private villa is more economic as well.

How do we get to Shalimar Villas?

Your Booking Agent will normally provide you with a transfer to the villas, but if you are booking directly with us, if you send us your flight details, and request us to do so, we will send you a private car and a driver holding your name in a sign will be waiting for you upon arrival at the airport to bring you to Shalimar Villas.

Where is Shalimar Villas located?

Shalimar Villas is located in Pantai Seseh, a tranquil fishermen village which is nearby to all the trendy areas of the south-west coast of Bali. Pantai Seseh's beach is also called: Seseh Beach.

The villas are located by the beach; 15 minutes away from Tanah Lot (one of the most important temples in Bali); 15 minutes away from Batu Bolong in Canggu; 10 minutes away from Pererenan; 30 minutes away from Seminyak; and 60 minutes away from Ubud and Ngurah Rai International Airport.

If the house is open, will there be many "tropical species" visiting us?

Yes, and no, for the simplicity of "what comes in, goes out". Of course, as in every tropical country you might encounter some ants, mosquitoes, frogs, butterflies, and geckos visiting you.

Geckos are small salamanders that you will find in every house in Bali and have become part of the Bali logo. They live on the roofs and contribute to cleaning the roofs by eating mosquitoes and small bugs. They are not dangerous in any way and are part of the 'Bali experience'.

Due to the full-day employment of housekeeping staff, the rooms are very clean and will almost never show unpleasant bugs.

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Is there Internet connection?

Yes, we offer a free 300 Mbps fiber-optic Wi-Fi internet connection.

There are several routers and Access points distributed in the villas to cover most areas. Your Butler will inform you about the access points and passwords to use in each villa.

Do I have to do my own shopping?

You can do your own shopping if you prefer to do so, but we recommend you enjoy your time at other more interesting things and let the staff do the groceries for you.

Your Cook or your Butler can calculate the price of the groceries depending on your order. You can give them a deposit to do the shopping and later after finishing, they will hand you the receipts and the change with no extra charge except a small fee of 100.000 IDR that should be handed directly to the Chef every day his services are needed so he can cover the transportation expenses to buy the groceries.

Do we "tip" the staff every day for everything they do?

There is no need to. They are very used to having an appreciation tip at the end of your stay as it is customary in Bali.

You can be sure that all the staff will work very hard and with a generous smile to make your stay in Shalimar Villas an unforgettable experience.

We really encourage you to gratify the staff appropriately before your departure if you are happy with the service received.

Do the housekeeping staff speak another language?

Most of the head staff members, like the butler, the chefs, and the drivers, speak and understand English very well. The rest of the staff, even if they do not speak perfect English, they know very well their job, and a little bit of body language can help and has its charm as well.

Do we have to bring our own towels or bed sheets?

No, we will provide bed linen and towels, and the staff will change them on a regular basis.

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Is there any insurance for the house or do we stay at our own risk?

All guests staying in the villas will stay at their own risk and under their own personal (travel) insurance.

Under no circumstances shall Shalimar Villas be held responsible for any loss, expense, damage, claim or injury either directly or indirectly due to your stay in the villas.

And if...

Just call your Butler or the General Manager. They are there for your assistance and to make your stay in Shalimar Villas an unforgettable & unique experience.